

DOUGLAS R. HOFFER
STATE AUDITOR



STATE OF VERMONT
OFFICE OF THE STATE AUDITOR

August 21, 2014

Dr. Harry Chen
Acting Secretary
Vermont Agency of Human Services

Dear Acting Secretary Chen:

This letter is to inform you that my office will be conducting an audit of the corrective actions being taken to improve Vermont Health Connect. The preliminary objective of this audit is to evaluate whether the State has plans in place to correct reported shortcomings in Vermont Health Connect (VHC) and the extent to which it monitors these plans. During the course of the audit this objective may change based on the information gathered during the planning phase. We will inform you if the objective changes in such a way to significantly affect the scope of the audit.

The audit will be managed by Linda Lambert, Director, Information Technology and Performance Audits, who can be reached at 828-0796 or at linda.lambert@state.vt.us. We are aware of ongoing Department of Health and Human Services' Office of Inspector General fieldwork related to VHC. To reduce the demands of multiple on-going audits on VHC staff as much as possible, we plan to delay the start of this audit until mid to late September. Please let Linda know who will be a primary contact for this audit so we can begin the process of scheduling an entrance conference for this timeframe.

At the conclusion of our field work, we will meet with you to discuss any findings and recommendations and will provide you with a draft report for comment. After considering your response to the draft report, we plan to issue a final report to the Governor, other statutorily mandated addresses and the public.

If you have any questions, please contact Linda Lambert.

Sincerely,

A handwritten signature in black ink, appearing to read "D. R. Hoffer".

Doug Hoffer
Vermont State Auditor

cc: Mr. Jeb Spaulding, Secretary, Agency of Administration
Mr. Lawrence Miller, Senior Advisory to the Governor and Chief of Health Care Reform
Mr. Mark Larson, Commissioner of the Department of Vermont Health Access
Mr. David Yacovone, Commissioner of the Vermont Department of Children and Families
Mr. Richard Boes, Commissioner, Department of Information and Innovation